

# Best Technology Talent For Companies Around The World



## Carlos

Lead Manual QA Engineer

### Summary

Senior/Lead Quality Assurance Engineer with over 12 years of experience in desktop, mobile, and web testing, as well as web development. Brings a strong background in computer science and software engineering, with proven capability in leading QA teams of all sizes across SME and large enterprise environments.

Core expertise covers manual testing disciplines including exploratory, regression, functional, non-functional, and UAT, combined with deep experience in defect tracking, test case design, and quality gate enforcement. Experienced with Agile/Scrum methodologies and cross-functional collaboration with business analysts, project managers, and development teams.

Holds ISTQB Foundation Level (CTFL) and Agile Tester (CTFL-AT) certifications, as well as Certified ScrumMaster (CSM).

#### TECHNICAL SKILLS:

- Testing: Manual Testing, Exploratory, Regression, Functional, Non-Functional, Sanity, UAT, System Testing, BDD
- Bug Tracking & Test Management: Jira, Zephyr, Xray, Qase, Testomat, TFS, Azure DevOps
- Tools: Postman, Fiddler, Browserstack, Confluence, Putty, Neoload, Visual Studio, Eclipse
- Methodologies: Scrum, Kanban, Agile
- Development: C#, PHP, HTML, Perl, Progress, SQL
- Collaboration: Slack, Microsoft Teams, Confluence

# Professional Career

## Senior Quality Engineer

September 2024 – Present | Porto, Portugal

### Project Info:

A public sector digital platform developed under an Agile/Scrum framework.

### Responsibilities:

- Authored and maintained test cases in Zephyr, ensuring full traceability between user stories, test scenarios, and defect reports
- Designed, executed, and recorded test cycles covering exploratory, regression, functional, non-functional, and sanity testing across software releases
- Tracked and managed defects through to resolution, ensuring software met defined quality gates before release
- Contributed to user story and task design during sprint planning, bringing QA perspective to requirements definition
- Performed System and Acceptance testing activities in close cooperation with business stakeholders, project managers, and business analysts
- Reported testing maintenance needs and escalated risks to the project team and relevant stakeholders

### Software and technologies:

Jira, Zephyr, Browserstack, Confluence, Fiddler, Postman, Slack, Microsoft Teams

## Senior Quality Engineer

September 2023 – May 2024 | Recife, Brazil / Porto, Portugal

### Project Info:

A public health data platform supporting disease surveillance across EU member states.

### Responsibilities:

- Designed, executed, and recorded test cycles across exploratory, regression, functional, non-functional, and sanity testing phases
- Tracked and managed defects from identification through to resolution, ensuring quality gates were met prior to each release
- Contributed to user story and task design, supporting requirements clarity and testability from the outset of each sprint
- Performed System and Acceptance testing in cooperation with business stakeholders, project managers, and business analysts

- Reported testing maintenance needs and coordinated with the development team to resolve outstanding quality issues

#### **Software and technologies:**

DevAzure, Browserstack, Fiddler, Epipulse, Scrum

## **Senior Quality Engineer**

**December 2022 – August 2023** | Recife, Brazil

#### **Project Info:**

Consumer-facing web platform, a large-scale social and dating product company.

#### **Responsibilities:**

- Authored and maintained test cases in Qase, ensuring comprehensive coverage of product functionality across test cycles
- Designed, executed, and recorded manual tests including exploratory, functional, non-functional, and sanity/regression testing
- Tracked defects and managed resolution workflows to ensure software met quality gates before release
- Contributed to user story and task design, providing QA input during sprint planning and backlog refinement sessions

#### **Software and technologies:**

Qase, Browserstack, Postman, Jira, Confluence

## **Senior Quality Engineer**

**May 2018 – November 2022** | Recife, Brazil

#### **Project Info:**

One of Europe's largest live streaming platforms. Led QA for a mission-critical internal system supporting thousands of content creators globally.

#### **Responsibilities:**

- Served as Lead QA Engineer within the product ecosystem, owning the quality assurance strategy and execution across whitelabel and core platform releases
- Authored test cases in Testomat using BDD format, ensuring test scenarios aligned with business requirements and acceptance criteria
- Carried out manual testing across exploratory, functional, non-functional, and sanity/regression test types, covering web and platform-specific functionality
- Tracked and resolved defects to ensure software met defined quality gates before each production release

- Contributed to user story design and collaborated with cross-functional stakeholders including product owners, developers, and business representatives
- Reported testing maintenance needs and coordinated remediation with the engineering team.
- Obtained Certified ScrumMaster (CSM) certification during this engagement

#### **Software and technologies:**

Jira, Xray, Confluence, Postman, Browserstack, Testomat

## **Software Quality Assurance Engineer**

**April 2013 – April 2018** | Recife, Brazil

#### **Project Info:**

An enterprise software platform for project and portfolio management. Served as lead tester, responsible for QA across all Scrum iterations from test plan design through to system and acceptance testing.

#### **Responsibilities:**

- Led testing for the product suite, acting as the primary QA contact across development iterations and product releases
- Designed test plans and authored test scripts to cover application functionality delivered within Scrum sprints, ensuring traceability to requirements
- Executed and recorded test results across exploratory, functional, non-functional, and regression testing phases
- Tracked defects through TFS and managed resolution workflows to ensure quality gates were met before software releases
- Provided structured feedback to the development team and product manager, contributing to continuous improvement of product quality
- Performed System and Acceptance testing in cooperation with business stakeholders and product managers
- Investigated and resolved client-reported issues, providing root cause analysis and coordinating fixes with the engineering team

#### **Software and technologies:**

TFS, Git, Putty, Kendo UI, Fiddler, ULS Viewer, Visual Studio, Eclipse, Neoload

## Software Developer

April 2012 – March 2013 | Recife, Brazil

### Project Info:

Custom application development at an engineering consultancy. Projects included safety-critical helideck motion analysis software and a live weather data platform, requiring precise technical implementation and extensive documentation.

### Responsibilities:

- Developed custom applications using C# and Perl to meet specific client requirements across engineering and data domains
- Built and maintained Pace/HMS: a helideck motion analysis system for evaluating helicopter landing safety in hostile weather conditions, developed in C#/Visual Studio and C++/Borland 6
- Maintained MMWeather, a website delivering real-time weather data, using Perl
- Implemented client-requested solutions on demand, trained users on new systems, and produced comprehensive technical documentation

### Software and technologies:

C#, Perl, Visual Studio, C++ Builder 6

## Software Developer

July 2011 – March 2012 | Recife, Brazil

### Project Info:

Web development and systems administration role at a technology research and innovation centre.

### Responsibilities:

- Ensured reliable operation of web servers, hardware, and software infrastructure
- Managed content uploads and maintained the organisation's website
- Developed and revised web pages using HTML and PHP

### Software and technologies:

PHP, HTML

## Education

2008 – 2011

Beja Polytechnic Institute, Beja, Portugal  
Bachelor's Degree in Software Engineering

## Certifications

- Certified ScrumMaster (CSM) Scrum Alliance
- ISTQB Certified Tester- Foundation Level Extension, Agile Tester
- CTFL Certified Tester Foundation Level (ISTQB)

# Foreign Languages Skills

**Portuguese:** Native

**English:** Advanced