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Volodymyr

Senior DevOps Engineer

Summary

A DevOps/Site Reliability Engineer with hands-on experience in Azure cloud infrastructure, CI/CD automation, containerized applications, deployment processes, and production environment support. Experienced with Azure DevOps, Azure App Services, Azure Functions, ARM Templates, PowerShell, Terraform, Docker, and Kubernetes deployment workflows, as well as TeamCity from previous projects. Skilled in designing and maintaining CI/CD pipelines, automating infrastructure and configuration management, and supporting cloud migrations and application modernization initiatives. Also has experience in Windows Server administration. Strong background in monitoring, troubleshooting, incident response, root cause analysis, deployment validation, and rollback procedures, using tools such as New Relic, Azure Monitor, Application Insights, and Log Analytics. Regularly collaborates with engineering teams to implement infrastructure solutions, improve deployment reliability, streamline operational processes, and maintain system stability.

TECHNICAL SKILLS:

- **Cloud & Azure Services:** Microsoft Azure, Azure App Services, Azure Functions, App Service Plans, Deployment Slots, Azure Storage
- **CI/CD & Release Management:** Azure DevOps, GitHub Actions, GitHub, Octopus Deploy, Jenkins, TeamCity, CI/CD Pipelines, Deployment Validation, Rollback
- **Infrastructure & Automation:** Terraform, ARM Templates, Ansible, Infrastructure as Code, PowerShell, Python, Bash
- **Containers & Operating Systems:** Docker, Kubernetes, Linux, Networking
- **Monitoring & Reliability:** New Relic, Azure Monitor, Application Insights, Log Analytics, Incident Response, Root Cause Analysis, Troubleshooting
- **Delivery & Collaboration:** Jira, Scrum, Runbooks, Technical Documentation, Knowledge Sharing.

Work Experience

Senior DevOps/Site Reliability Engineer

2025 – Present | Poland

Project info:

A software company providing cloud-based financial operations and accounting automation solutions for businesses. Its platform supports financial close, reconciliation, and other finance processes through enterprise software and integrations.

Responsibilities:

- Designed, maintained, and improved CI/CD pipelines in Azure DevOps to support reliable application builds, deployments, validation, and rollback procedures.
- Managed Azure App Services, deployment slots, Function Apps, App Service Plans, storage resources, and environment-specific settings across multiple environments.
- Automated infrastructure and application configuration using PowerShell, ARM Templates, and Infrastructure as Code practices.
- Supported Docker-based application packaging and deployment workflows to standardize runtime environments.
- Worked with Kubernetes deployment and operational workflows, including configuration, rollout validation, troubleshooting, and collaboration with application teams.
- Supported modernization and migration of Azure-hosted workloads, including runtime upgrades and configuration changes across development, test, and production.
- Performed deployment validation, incident response, root cause analysis, and production troubleshooting to restore services and prevent recurring issues.
- Maintained monitoring, alerting, and observability using New Relic, Azure Monitor, Application Insights, and Log Analytics.
- Created reusable scripts and pipeline stages for configuration export, deployment verification, upgrades, and rollback scenarios.
- Improved operational consistency and service reliability through automation, documentation, and SRE practices.

Software and technologies:

Microsoft Azure, Azure DevOps, Azure App Services, Azure Functions, App Service Plans, Deployment Slots, ARM Templates, PowerShell, Docker, Kubernetes, New Relic, Azure Monitor, Application Insights, Log Analytics, CI/CD.

DevOps Engineer

2022 – 2025 | **Poland**

Project info:

A technology company developing software and administration solutions for the insurance industry. Its products and services support insurance operations, policy administration, and digital business processes.

Responsibilities:

- Played a major role in migrating client environments and application workloads to Azure infrastructure.
- Configured Azure development, UAT, and production environments for multiple clients, supporting onboarding and scalability.
- Created and maintained CI/CD pipelines for application delivery and environment management.
- Documented standard operating procedures for recurring database refreshes and operational tasks.
- Organized knowledge-sharing sessions for new employees on application deployment and server-side operations.
- Supported repeatable infrastructure configuration and server management tasks using Ansible.
- Used New Relic for application monitoring, performance analysis, alert investigation, and troubleshooting.
- Worked with Octopus Deploy for release management, runbooks, and application deployments.
- Configured and maintained continuous integration and delivery environments using Jenkins and TeamCity.
- Automated deployment processes, configured Octopus Deploy projects, and optimized CI/CD pipelines.
- Assisted with a New Relic as Code proof of concept for monitoring consistency and performance tracking.
- Created and maintained runbooks for automated SSIS package execution and deployment troubleshooting.

Software and technologies:

Microsoft Azure, Azure DevOps, Ansible, Octopus Deploy, Jenkins, TeamCity, New Relic, New Relic as Code, SSIS, CI/CD, Runbooks.

Junior DevOps Engineer

2020 – 2022 | **Poland**

Project info:

An advertising agency providing marketing, communications, and related digital services. Its work supports clients with promotional activities and business-facing digital initiatives.

Responsibilities:

- Helped develop and maintain Terraform scripts for provisioning and managing cloud infrastructure.
- Built and optimized CI/CD pipelines using GitHub Actions to automate software delivery.
- Used Docker to package applications and maintain consistent development and deployment environments.
- Created Python and Bash scripts to automate infrastructure operations and reduce manual work.
- Monitored cloud environments using New Relic and investigated issues to maintain system stability.

Software and technologies:

Terraform, GitHub Actions, Docker, Python, Bash, New Relic, CI/CD.

Education

2019 – 2022

Cracow University of Economics

Bachelor's Degree in Computer Science

2022 – 2025

Jagiellonian University, Kraków

Business and Finance Management

Foreign Language Skills

English: Upper-Intermediate

Ukrainian: Native